

## Connecting to Citrix on Your Mobile Device



### System Requirements

This Tech Tip is intended for Beaumont users running:

- Apple iOS (5.0+)
- Google Android (2.3 +)

### Download Citrix Receiver

Starting a Citrix Application on a mobile device can be accomplished using the Citrix Receiver. There are two ways to install Citrix Receiver on a mobile device.

1. If you are using an **Apple** device: open the App Store and search for “Citrix Receiver”.

If you are using an **Android** device: open Google Play and search for “Citrix Receiver”.

**If for some reason this does not work, there is an alternative way to install it:**

2. Open up the device’s web browser, go to [receiver.citrix.com](http://receiver.citrix.com) and click on the blue Download button.

### Set Up your Account

1. Open Citrix Receiver and tap “Add Account”
2. Type in your Beaumont email address into the Address field

**Note:** “store.beaumont.edu” can also be used if you don’t have a Beaumont email address.



3. Tap OK and wait for Citrix Receiver to connect to Beaumont.
4. Logon using your Beaumont credentials.

Username – your Beaumont login ID (e.g. 123456, DR0001)

Password – your Beaumont computer/email password

Domain – use “mswbh”



**Note:** This document is for accessing Beaumont Apps from your mobile device, for instructions on accessing the apps on a workstation, reference [Citrix Storefront Configuration Instructions-Workstation.pdf](#).

## Help



If you need help:

Contact the Beaumont IT Service Desk by telephone at 72727 (internal) or 248-597-2727 (external)

